

eMedical



What is Covered in this Presentation?

- What is eMedical?
- Minimum technical requirements
- Panel Clinic Support
- Self-service - e.g. password reset, account details, etc.
- Overview of processes in the system:
 - Clinic Administration
 - Pre-examination
 - 502 Chest X-Ray Examination
 - 501 Medical Examination
- Main differences for eMedical partner countries

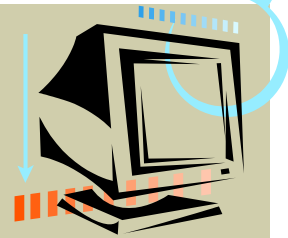
What is eMedical?

- eMedical is a web-based (no installation required) electronic health processing system. (www.emedical.immi.gov.au)
- eMedical is available in English and French versions.
- Panel clinics for the Department of Immigration and Border Protection (DIBP), Immigration, Refugees and Citizenship Canada (IRCC) and/or Immigration New Zealand (INZ) use eMedical to record & submit immigration health examination results of clients to the respective country.



Minimum Technical Requirements

- Internet Explorer version 11 or later (with java script enabled) supporting 128 bit encryption
- Internet connection with a minimum data speed of 512kbs
- A scanner capable of reproducing good quality images of medical reports
- Digital camera capable of capturing biometric quality facial images no less than 120KB and no larger than 500KB
- Digital Radiography (DR) or Computed Radiography (CR) to produce diagnostic quality DICOM compatible chest x-ray images



Panel Clinic Support

- Self service
 - Forgotten user ID/password
 - Contact us – to send enquiries to relevant eMedical partner country helpdesks
- eMedical Support page
 - Tip sheets
 - User Guides
 - Quick Reference Guides
 - Screen casts
 - Country specific business processes

eMedical Logon



English Français

French speaking user can select Français for French version of eMedical.

Logon

User id * [Forgotten User ID?](#)

Password * [Forgotten Password?](#)

Every eMedical user has a unique User ID starting with a letter 'x' or 'e'. User require this ID and an associated password to log in to eMedical.

[Terms & Conditions](#) 10.1.011:11-01b

Note: Passwords need to be reset every 3 months. Users will be given a warning 7 days prior to their password expiring and will be requested to change the password.

Logon: Self-service

Logon

User id * [Forgotten User ID?](#)

Password * [Forgotten Password?](#)

You can use the **Forgotten User ID?** or **Forgotten Password?** self-service link(s) to recover your user ID or set up a new password.

Forgotten User ID

Supply the following information and instructions will be emailed to you:

eMedical Email *

Date of Birth *

Type in the character you see or hear:

[Get another CAPTCHA](#)
[Get an audio CAPTCHA](#)
[Help](#)

Forgotten Password

Supply the following information and instructions will be emailed to you:

User id *

Type in the character you see or hear:

[Get another CAPTCHA](#)
[Get an audio CAPTCHA](#)
[Help](#)

Logon: Single logon



[Security details](#) [My account](#) [Logout](#)
Mr Doctor HSC-BUPA-CANADA UAT CLINIC
[English](#) [Français](#)

Select clinic

Please select the clinic that you will be working in this session. ?

Clinic Location *

- Bahamas Health Services - MHS
- Central Health Test Clinic
- Scarftastic

User working at more than one eMedical clinic, will be prompted to select one of the clinics they would like to work from.

Support material for Logon

- Refer to Tips Sheets
 - eMedical Instructions – Logon
 - eMedical Instructions – Password Issues
 - eMedical Instructions – Cannot see security questions
- Refer to User Guide:
 - Module 4 Log On Log Out
 - Module 5 eMedical My Account

eMedical Overview: Clinic Administration

Clinic Administration Tasks

- Managing your clinic e.g.
 - maintaining clinic's Contact Channels
 - maintaining Non-Controlled services
 - maintaining external service providers
- Managing staff e.g.
 - adding a new staff member (eMedical user) to your clinic
 - maintaining staff list and engagement to the clinic
 - assisting staff with password related issues e.g. password resets, unlock accounts, etc.

Clinic Administration

The **Administration** tab is only available to users with the Clinic Administrator Role. This allows the user to access administration functions in eMedical as seen over the following slides.

The screenshot displays the eMedical Administration interface. At the top left is the eMedical logo. On the right, there are links for 'Security details', 'My account', and 'Logout', along with the user's name 'Mr Bob LI', 'TestClinic', and language options 'English' and 'Français'. A navigation menu includes 'Administration' (highlighted with a red box), 'eMedical Support', and 'Contact us'. A dropdown menu under 'Administration' lists 'Manage my clinic', 'Staff list', 'Application Settings', and 'External provider list'. Below this is a table of staff members with columns for Name, User ID, Start, Engagement status, Role(s), and Panel(s). At the bottom, there is a pagination bar showing '1 - 6 of 6 results', 'Page 1', and navigation arrows, along with an 'Edit Engagement' button.

Name	User ID	Start	Engagement status	Role(s)	Panel(s)
Mr Julian CHOW	e10971	15 Apr 2016	Active engagement	Doctor Radiology Support	n/a
Mr Julian CHOW	e10971	13 Nov 2015	Engagement ended 15 Apr 2016	Radiology Support	n/a
Dr Flynn CHUN	e10972	13 Nov 2015	Active engagement	Doctor	n/a
Ms Anne FUNG	e10974	13 Nov 2015	Active engagement	Clerical (Medical)	n/a
Mr Bob LI	e10970	13 Nov 2015	Active engagement	Clinic Administrator	n/a
Dr Rob XANG	e10973	13 Nov 2015	Active engagement	Radiologist	n/a

Clinic Administration: Manage Clinic

The **Manage Clinic** function allows to record/update your clinic's details i.e.

- Website URL
- Hours of operation
- Time Zone
- Contact Channels
- Add/remove non-controlled services
- Manage external service providers

Manage clinic

Expand all Collapse all

Clinic details

Clinic name TestClinic

Website

Map link

Hours of operation

Overview

Expand all Collapse all

Panel country status

Active country	Clinic ID	Exam selection
Australia	1883	Standard
Canada	A1809976359455860	Standard
New Zealand	CR000030360	Complete

World clock

Time zone * UTC+08:00

Daylight savings is currently in force

Current local time 10:40AM Fri 15 July 2016

Contact channels

Delete	Contact channel	Co	Yes	-	Edit
	Address (Business)	536			
	Phone (Business)	+ 0011 (91) 9869387309	Yes	-	

Services offered

Delete	Service	Exams included	Added	Subscribed panels
	Medical	501 Medical Examination 711 Syphilis management information 901 Mini Mental Examination 902 Global Assessment of Functioning 903 Assessment of Activities of Daily Living 904 Chart of Early Child Development 948 Resettlement needs 949 Departure Health Check 950 Other 951 Vaccinations 952 Treatments / Medication	08 Nov 2012	INZ
	Radiology	502 Chest X-ray Examination 503 Chest x-ray image 504 Posteroanterior (PA) chest x-ray 508 Posteroanterior (PA) chest x-ray 509 Lordotic chest x-ray examination 510 Lateral chest x-ray examination	08 Nov 2012	INZ

External service providers

No external service providers currently linked.



Provider	Service(s)	Linked
<input type="button" value="Manage external service providers"/>		

Clinic Administration: Staff List







The **Staff list** screen displays users engaged with the clinic with their roles. This screen allows you to:

- add new staff member
- maintain user's engagement i.e. add/remove roles
- assist staff with eMedical access related issues i.e. password reset, unlock/unsuspend account, extend eMedical account expiry etc.

Administration ▾ eMedical Support Contact us

Staff list  

This table is filtered to show: 'All statuses' and 'All roles'

	Name	User ID	Start	Engagement status	Role(s)	Panel(s)
<input type="radio"/>	Mr Julian CHOW	e10971	15 Apr 2016	Active engagement	Doctor Radiology Support	  NZ <input type="text"/>
	Mr Julian CHOW	e10971	13 Nov 2015	Engagement ended 15 Apr 2016	Radiology Support	n/a
<input type="radio"/>	Dr Flynn CHUN	e10972	13 Nov 2015	Active engagement	Doctor	  NZ <input type="text"/>
<input type="radio"/>	Ms Anne FUNG	e10974	13 Nov 2015	Active engagement	Clerical (Medical)	n/a
<input type="radio"/>	Mr Bob LI	e10970	13 Nov 2015	Active engagement	Clinic Administrator	n/a
<input type="radio"/>	Dr Rob XANG	e10973	13 Nov 2015	Active engagement	Radiologist	  NZ <input type="text"/>

1 - 6 of 6 results Page 1

eMedical User Roles

Clinic Administrator	Responsible for managing clinic records in eMedical and managing eMedical users at your clinic. Note: A user with <u>just</u> the Clinic Administrator role does NOT have the ability to search and process health cases.
Clerical (Medical)	Staff member at a medical clinic responsible for completing administrative client-related tasks in eMedical (e.g. confirm identity, attach photo). Can also record results of medical history questions on behalf of the client, as well as the initial sections of a 501 medical examination (i.e. Basic Questions and the Urinalysis section). Can submit medical non-graded examinations on behalf of a panel physician.
Clerical (Radiology)	Staff member at a radiology clinic responsible for completing administrative client-related tasks in eMedical (e.g. all steps in the Pre-exam process; and in the 502 exam itself, the Pregnancy declaration, Confirm identity and attach x-ray images). Can submit radiology non-graded exams on behalf of radiologist.
Clerical (Read-only)	Staff member at a medical/radiology clinic who is responsible for booking appointments for clients. Can only do Case search in eMedical. User does NOT have the ability to process health cases or to create UFM for IRCC or INZ.
Radiology support	Staff member at a radiology clinic who is able to carry out all the functions of the Clerical (Radiology) staff. Additionally this person can also grade a 502 examination on behalf of an approved radiologist, where this arrangement is approved by DIBP and/or IRCC and/or INZ for your clinic. Note: this is generally not approved by DIBP.
Doctors	Professional physician at a medical clinic who has been approved by DIBP, IRCC and/or INZ as a member of their Panel Physician network. This user is responsible for performing, recording and grading 501 medical examinations. They also have oversight responsibility for the whole health case including arranging for specialist referral and additional testing as required, and will submit the health case to DIBP/IRCC/INZ.
Radiologists	Professional radiologist who has been approved by DIBP and/or IRCC and/or INZ to perform radiology examinations. This user is responsible for performing, recording and grading 502 radiology examinations. For Australian and New Zealand cases, where no medical examination is required, they will also submit the health case to DIBP/INZ.

eMedical Access

1. Clinic administrator creates user in eMedical system, entering unique email address.



2. User receives an automated email with a link to activate their account . User selects two security questions and set up a password for themselves .



3. Upon successful account activation user receives a second email and provided with their User ID.



4. If new user is a physician/radiologist, DIBP/IRCC/INZ will approve before a case can be graded/submitted.

Note: The security questions are case sensitive so we recommend you answer those in lower case letters for easy to remember (e.g. What is your favourite animal? cat) .

Clinic Administration: Application Settings

Administration ▾ eMedical Support Contact us

Application Settings

Inbox Alert tab

Show case inactivity alert tab Yes No

Add cases after * days

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The **Application Settings** allows to activate the **Alert** function and indicate when you want cases to appear in the **Alert** folder of clinic's inbox.

Administration: External Service Provider

Administration ▾ eMedical Support Contact us

Manage Links to External Service Providers – for CHS UAT Cambridge Hospital

Linked Service Providers

Clinic	Service(s) provided	Add Service
<input type="checkbox"/> Glenneagles Specialist Services, 42 King Sultan Road, Kuala Lumpur, MALAYSIA	Geriatrics Chest specialist Respirology	Add Service

[Unlink >](#)

Unlinked Service Providers

Search Criteria

Country: * MALAYSIA

Service: Select an Option

Clinic Name:

Search setting: Exact match Name contains

[Search](#)

Search results

[New Service Provider](#)

No clinics found matching selection criteria.

Clinic	Service(s) provided	Add Service
< Link		

[Cancel](#) [Save](#)

Annotations:

- You must search the list of External service providers in your country and select one to "link" to your clinic.
- The Clinic administrator manages the clinic's list of "linked" service providers (e.g. Chest specialist clinic) that your clinic may use if that particular service is not provided by your own clinic and you need to refer the client to a specialist.

Support Material for Clinic Administration

- Review the Clinic Admin screencasts
- Refer to Tips Sheets
 - eMedical Instructions – Resolving password issues
 - eMedical Instructions – Managing Due for Expiry Accounts
 - eMedical Instructions – Specialist Examinations & External Service Providers
- Refer to Quick Reference Guides:
 - eMed Clinic Admin
- Refer to User Guide:
 - Module 6 Clinic self-service

Finding Health Case

The screenshot shows the eMedical website's case search interface. At the top left is the eMedical logo. A navigation bar contains 'Clinic inbox', 'Case search' (highlighted with a red box), 'eMedical Support', and 'Contact us'. In the top right corner, there are links for 'Security details', 'My account', and 'Log out', along with the user's name 'Dr Flynn CH' and some partially visible text. The main search area is titled 'Case search' and features a search input field. Below the search field, two radio buttons are present: 'Using Health Case Identifier' (selected and highlighted with a red box) and 'Using Client Details'. Under the 'Using Health Case Identifier' section, there is a dropdown menu for 'ID type' with the text '* Select an Option' and a text input field for 'ID' with the text '* required'. A link 'Set as my default screen' is located below the input fields. At the bottom right of the search area are 'Reset' and 'Search' buttons.

Using Health case Identifier:

- HAP ID, TRN or Application ID for Australia
- IME, UCI or UMI for Canada
- NZER for New Zealand

The screenshot shows the eMedical website's case search interface with the 'Using Client Details' option selected. The search area is titled 'Case search' and features a search input field. Below the search field, two radio buttons are present: 'Using Health Case Identifier' and 'Using Client Details' (selected and highlighted with a red box). Under the 'Using Client Details' section, there is a checkbox labeled 'Restrict Search to my Clinic's cases'. Below this are several input fields: 'Identity document number' with '* required', 'Family name' with '* required', 'Given name(s)', 'Date of birth' with a calendar icon, and 'Health case country' with '* Select an Option'. A 'Default screen' label is at the bottom left. At the bottom right of the search area are 'Reset' and 'Search' buttons.

Using Client Details:

If the client does not have a health case identifier or if you are creating an Up Front Medical (UFM) for Canada or New Zealand.

Finding a Health Case (contd.)

Case search

Search Using Health Case Identifier Using Client Details

Using Health Case Identifier

ID type * HAP ID

ID * 556605

[Set as my default screen](#)

Select: [All](#) [None](#)

ID	Client name	Date of birth	Doc. Num.	Visa	Type	Visit date	501	502	707	708	712	716	Other	Country	Action
<input checked="" type="checkbox"/>	556605	TEST, Client	01 Feb 2013	A74323693	300	Provisional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		View

Not Required	Required	Set Aside	On Hold	Incomplete	Complete	Awaiting Grading	Finalised incomplete	Finalised	Reused	Expired
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

A health case associated with the Health Case Identifier used is displayed.

The flag/icon indicates the country the health case will be submitted to.

Examinations that are required are displayed with empty circles.

To process the health case tick the check box and click **Manage Case**.

Creating UFM CASES (for IRCC & INZ Only)

Case search

⊖ An error has occurred

Your search returned no results. Change your search parameters and try again.

Search

Using Health Case Identifier Using Client Details

Using Client Details

Restrict Search to my Clinic's cases

Identity document number

* A547856

Family name

* Client

Given name(s)

Date of birth

Health case country

* CANADA

Default screen

Create case

Reset

Search

To create **UFM** cases the **Create case** button will appear after you have done a search via the **Using Client Details** option with following details:

- Identity document number
- Family name
- Health case country

Creating UFM Case – contd.

Create case

You will need to fill in all mandatory personal and identity details as indicated on the screen.

Client personal details

Family name	Jones	?	Identity document presented	* Select an Option	?
Given name(s)	<input type="text"/>		Number/ID	X784563	
Gender	* Select an Option		Issuing country	* Select an Option	
Date of birth	* required	<input type="text"/>	Date of issue	* required	<input type="text"/>
Country of Birth	* Select an Option		Date of expiry	<input type="text"/>	<input type="text"/>

Proposed visa application details

Visa category	* Select an Option	?
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Additional questions

How long do you intend to stay in New Zealand?	* Select an Option	?
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Cancel **Create**

Client's Preferred Language

Client's Preferred Language * English French

Proposed visa application details

Up Front Medical Type Select an Option

For Canadian UFM you need to specify **Client's Preferred Language** and **Up Front Medical Type**.

Note: For an UFM case this information can be changed prior to 'Submitting' the health case.

eMedical Overview : Pre- Exam

1. Search and manage a health case

2. Pre-examination steps:

a) Recording :

- Client declaration (All cases)
- Visa question (DIBP cases only)
- Client's preferred language (IRCC cases only)
- Contact details (UFM for IRCC and INZ cases)

b) Uploading Signed eMedical client declaration (IRCC and INZ cases)

c) Identity confirmation (All cases)

3. Start exam(s)



Clinic Inbox

Health case that your clinic is currently working on will display in your clinic **Inbox** from where it can also be accessed and managed.

Inbox

Pre-exam (0) | In progress (30) | Awaiting grading (3) | Alerts (32) | Returned (1) | Show all (34)

Filter by <None> ?

[Set as my default screen](#)

ID	Client name	Date of birth	Document Number	Visa	Type	Visit date	50↑	50↓	70↑	70↓	71↓	71↑	Other	Country	Summary
120721	TENNIS, Anna	15 Oct 1969	-	457	Temporary	01 Oct 2014	⊖	○	⊖	⊖	⊖	⊖	⊖	AU	View
U000020745	KHUSH, Jina	12 Dec 1970	478562	EDE	Family-EDE	26 May 2016	●	○	⊖	⊖	⊖	⊖	⊖	CA	View
162425	PRAVEEN, Abida	23 May 1976	1234567	600	Temporary	26 May 2016	●	○	⊖	⊖	⊖	⊖	⊖	AU	View
154064	TEST, CLIENT	09 Sep 1980	-	200	Permanent	10 Nov 2015	⊖	○	⊖	⊖	⊖	⊖	⊖	AU	View
U000015779	JAMES, Allen	12 Feb 1981	C3019384858	EDE	Family-EDE	14 Nov 2014	⊖	⊖	⊖	⊖	⊖	⊖	⊖	CA	View
N000010112	KATTOUAH, Jessica	15 Jul 1981	C4789312	Visitor	-	01 Oct 2014	⊖	○	⊖	⊖	⊖	⊖	⊖	NZ	View
N000010085	MOGABE, Joseph	12 Jan 1982	BT41245	Family	-	20 Sep 2014	⊖	●	●	⊖	⊖	⊖	⊖	NZ	View
U000016431	ALBERT, John	12 Feb 1982	345789	Non EDE	Worker	18 May 2016	⊖	○	●	⊖	⊖	⊖	⊖	CA	View
161219	CLIENT, One	01 Feb 1983	-	202	Permanent	26 May 2016	○	○	⊖	⊖	⊖	⊖	⊖	AU	View
N000011370	HUMANITARIAN, Applicant	12 Dec 1983	41566332	Humanitarian	-	01 Oct 2015	○	⊖	⊖	⊖	⊖	⊖	⊖	NZ	View

These circles indicate the various stages of the health examination(s) that a client needs to complete.

Not Required	Required	Set Aside	On Hold	Incomplete	Complete	Awaiting Grading	Finalised incomplete	Finalised	Reused	Expired
⊖	○	●	⊖	⊖	●	⊖	⊖	●	⊖	●

Health Case Details Screen

Health Case: N000012425

Pre exam: Health case details

JONES, Alex
MALE, 18 Aug 1989

Client personal details

Family name	JONES
Given name(s)	Alex
Gender	MALE
Date of birth	18 Aug 1989
Country of birth	ALBANIA

Client identity details

Identity document presented	Original Passport
Identity Document Number	X784563
Issuing country	ALBANIA
Date of issue	12 Dec 2012
Date of expiry	12 Dec 2024
Source	Clinic

Client visa details

Visa Category	Work/Skills
Visa Type	Temporary employment supported

Client declaration

* I declare that Alex JONES (or their parent/guardian where specified) has read and understands the information provided by Immigration New Zealand ("INZ"), a part of the Ministry of Business, Innovation and Employment ("MBIE") and has agreed to his/her medical information being submitted electronically to INZ with this consent to be recorded by this clinic in eMedical.
Changing the value or selection of this component will cause all of your changes to be saved immediately.

Name of parent/guardian:

Relationship to the client:

[View client declaration](#)

Additional questions

Does the client want to receive an email confirmation when the health case has been completed? Not selected Yes No

Contact channels

No data

Delete	Contact channel	Contact details	Primary	Comments	Edit
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Health Case Status

CURRENT: Pre exam

NEXT: Exam in Progress

INCOMPLETE: Submitted

Pre exam

- Health case details
- Manage Photo
- Confirm identity

All Exams

- All exams summary
- Current exams
 - 502 Chest X-Ray Examination

The **Source** indicates where the information came from i.e Australia, Canada, or Clinic for UFM cases.

The "tree" menu allows you to track the progress of the individual exams & navigate forward and backwards through a health case with ease.

The **Health Case Status** shows the progress of the health case.

Health Case Details Screen (contd.)

Additional questions **Australian temporary visa health case**

Do you intend to apply for a permanent stay in Australia within the next 6-12 months * Not selected Yes No

Would you like your health to be assessed "up front" for a permanent stay in Australia * Not selected Yes No

Additional questions **Australian permanent visa health case**

Do you intend to work as, or study to be, a doctor, dentist, nurse or paramedic during your stay in Australia * Not selected Yes No

Additional questions

New Zealand health case

Does the client want to receive an email confirmation when their health case has been completed? * Not selected Yes No

Client's Preferred Language

Canadian health case

Preferred language * English French

For Australian cases a Yes answer to Additional questions may generate additional health examinations for the client to undertake.

For New Zealand cases, the client can confirm that they wish to receive an automated email confirming the submission of their health case to INZ.

Health Case Details Screen (contd.)

The screenshot displays the 'Health Case Details' interface. At the top, a 'Contact channels' section contains a table with one entry: 'Address (Home)' with details 'House no.10, Ajmair Road, New Delhi, INDIA', marked as 'Primary' and having no comments. Below this is the 'Health Case attachment' section, which is currently empty ('No data') and includes an 'Add New' button. A row of action buttons is visible: 'Print health case', 'Print tracking sheet', 'Remove case from inbox', 'Edit case', and 'Print Information Sheet'. At the bottom, there are 'Close', 'Save', and 'Next' buttons.

Contact channels

Delete	Contact channel	Contact details	Primary	Comments	Edit
	Address (Home)	House no.10, Ajmair Road, New Delhi, INDIA	Yes	-	

Health Case attachment

No data

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
--------	---------------	---------	-----------------	----------------	-----------	------

Print health case **Print tracking sheet** **Remove case from inbox** **Edit case** **Print Information Sheet**

Close **Save** **Next**

Client contact details can be recorded here for clinic use only (mandatory for Canadian/New Zealand UFM cases). **Contact channels** can be pre-populated for some Australian and Canadian non-UFM cases.

Tracking sheet can be a useful tool for managing the flow of clients around your business premises especially for larger clinics.

Use **Edit case** to change/amend any bio data/ visa details for an UFM health case.

Use **Print health case** generates health case details in a pdf that includes client's bio-data, examination results and grading. Clinics can print a hard copy or save electronically for their own record.

Remove case from inbox can be used if client does not intend to proceed with the health examinations.

Use **Print Information Sheet** to generate a letter to provide to the client once they have undertaken their health examination(s) and before they leave the clinic. Client(s) will use the Information Sheet as proof that their immigration medical examination(s) have been initiated and or submitted.

Pre exam: Uploading Facial Photo

Health Case: N000012425

Pre exam: Manage Photo

PHOTO TO BE ATTACHED

JONES, Alex
MALE, 18 Aug 1989

- Pre exam
 - Health case details
 - Manage Photo
 - Confirm identity
- All Exams
 - All exams summary
 - Current exams
 - 502 Chest X-Ray Examination

Health Case Status

CURRENT Pre exam

NEXT Exam in Progress

Please take and attach a photo of the client:

PHOTO TO BE ATTACHED

Browse...

Cannot Attach photo

Back Close Save Next

Select **Cannot Attach photo** if for some reason you can't attach a photo now you can wait until later.


Browse to upload client's biometric facial image. The image should be no less than 120KB and no larger than 500KB and must be the jpg/jpe/jpeg format.

Note: Client's photo is mandatory for the majority of applicant records. You can change the photo until you press start exams. Refer to tip sheet - eMed instructions - Updating Photos in eMedical for more instructions.

Pre Exam : Confirming Identity

Health Case: N000012425

Pre exam: Confirm identity



JONES, Alex
MALE, 18 Aug 1989

- Pre exam
- Health case details
- Manage Photo
- Confirm identity**
- All Exams
 - All exams summary
 - Current exams
 - 502 Chest X-Ray Examination

Health Case Status

CURRENT **Pre exam**

NEXT Exam in Progress

INCOMPLETE Submitted

Client personal details

Family name JONES
Given name(s) Alex

Client identity details

Identity document presented	Original Passport
Identity Document Number	X784563
Issuing country	ALBANIA
Date of issue	12 Dec 2012
Date of expiry	12 Dec 2024

Work/Skills
Temporary employment supported

Record identity

Issuing country * ALBANIA

Identity document presented * Original Passport

Passport number * X784563

Date of issue * 12 Dec 2012

Date of expiry * 12 Dec 2024

Do you have identity concerns? * Not selected Yes No

Provide details * required

Attachments

Please attach a scanned copy of the identity document(s) presented by the client

No data

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
--------	---------------	---------	-----------------	----------------	-----------	------

Back Close Save Next

The green tick icon indicates that this part of the process is complete.

Clinic must record correct details of the identity document presented if not already prepopulated.

Options available will depend on DIBP/IRCC/INZ cases.

Any identity concerns are recorded here.

For an Identity concern a scanned copy of the identity document presented by the client must be attached.

Pre Exam: Final Steps

Health Case: N000012425

All Exams: All exams summary

No exams are available to manage at this time. If you have completed the Pre-exam steps, click the "Start exams" button.

Back Close Start Exam(s)

JONES, Alex
MALE, 18 Aug 1989

- Pre exam
- Health case details
- Manage Photo
- Confirm identity
- All Exams
 - All exams summary
 - Current exams
 - 502 Chest X-Ray Examination

Message from webpage

Please confirm you have attached the correct photo and have recorded the correct identity information before proceeding. You will not be able to change it later. If the 'Pre exam' information is correct press 'Ok' to manage the exam(s).

OK Cancel

You need to click 'Start Exam(s)' here to finalise the pre-exam section and start recording health results. You will also need to click OK on the warning message that pops up.

Note: Once the Start Exam(s) button has been pressed, you will not be able to make any changes to the Pre-Exam data.

Start Exams/All Exams Summary Screen

Health Case: 162425

All Exams: All exams summary

Medical Examination

Exam code	501
Exam description	Full physical medical examination report required
Exam added by	DIBP
Reason requested	Required under policy
Exam date	26 May 2016
Exam status	Complete
Grading	-

View exam

Health Case Status

COMPLETE Pre exam

CURRENT Exam in Progress

NEXT Submitted

Pre exam

- Health case details
- Manage Photo
- Confirm identity

All Exams

- All exams summary
- Current exams
 - 501 Medical Examination
 - 502 Chest X-Ray Examination
 - 707 HIV Test

Health Case Status

COMPLETE Pre exam

CURRENT Exam in Progress

NEXT Submitted

Medical Examination

Exam code: 501

Exam description: Full physical medical examination report required

Exam added by: DIBP

Reason requested: Required under policy

Exam date: 26 May 2016

Exam status: Complete

Grading: -

View exam

View exam

Add exam

Back **Close**

To record examination results, click **View exam**.

You can also record an examination by clicking on the relevant section of the 'Tree' menu.

The status for the health case will now change to "Exams in Progress" and you can start recording the health examination results.

Health examination(s) for a client will be listed in All exams summary screen however, clinics can add additional exam(s) if required in line with panel guidelines for DIBP/IRCC/INZ.

Support Material for Pre-exam

- Review the Pre-Exam screencast
- Refer to Tips Sheets
 - eMedical Instructions – Capturing Facial Images
 - eMedical Instructions – Identity for Australian Cases
 - eMedical Instructions – Identity for INZ
- Refer to Quick Reference Guides:
 - eMed Reception Pre-exam
 - eMed Canada Up Front Medical
 - eMed Canada Specific Details
 - eMed New Zealand Up Front Medical
 - eMed New Zealand Specific Details
- Refer to User Guide:
 - Module 8 Manage Case

502 Chest X-Ray Examination: Overview

1. Pregnancy declaration
(Pregnant clients)
2. Confirming identity
3. Recording results
4. Grade and finalise the case




502 Chest X-ray Examination: Pregnancy Declaration

502 Chest X-Ray Examination: Pregnancy declaration

Where a client's gender is female or unknown, you first need to record whether they are pregnant.

Pregnancy declaration

Is the client pregnant? * Not selected Yes No


When does the client expect to give birth? * 

This exam does not need to be completed as the client is pregnant. If the exam has been undertaken do you need to record results? * Not selected Yes No

502 Chest X-Ray Examination: Pregnancy declaration

Pregnancy declaration

Is the client pregnant? * Not selected Yes

When does the client expect to give birth? * 

Has the pregnant woman advised that she wishes to proceed with the required x-ray examination? * Not selected Yes No

Client does not wish to undergo the x-ray examination. This examination will be put on hold, and must be completed before the health case can be finalised.

You will be given the option* to print a pregnancy deferral letter that must be given to the client.


[Pregnancy deferral letter](#)

Note: Pregnancy deferral will only apply to all IRCC and higher TB risk DIBP applicants. They must complete their x-ray examination before travel. eMedical will 'Set aside' x-ray exam for INZ clients and low TB risk DIBP clients unless a client wishes to undertake the x-ray.

502 Chest X-ray Examination: Confirm Identity

Health Case: 120721

502 Chest X-Ray Examination: Confirm identity



TENNIS, Anna
FEMALE, 15 Oct 1969

Client personal details

Family name: TENNIS
Given name(s): Anna
Gender: FEMALE
Date of birth: 15 Oct 1969
Country of birth:

Client identity details

Identity document presented
Identity Document Number
Issuing country
Date of issue
Date of expiry
Source: Australia

Client visa details

Visa: 457 - Business (Long Stay) (Temporary)

Record identity

Issuing country: * DENMARK
Identity document presented: * Original Passport
Passport number: * 45789
Date of issue:
Date of expiry:
Do you have identity concerns?: * Yes No

Buttons: Back, Close, Save, Next

Same process as pre-exam. Information will be pre-populated from Pre-exam, just need to re-confirm the identity information.

502 Chest X-ray Examination: Attach X-ray Images

Health Case: U000016105

502 Chest X-Ray Examination: Attach x-ray images

Attachments

Attach x-ray images

Date of x-ray * 04 Nov 2014 ?

Chaperone

Chaperone present? * Not selected Yes No - not required No - offer declined ?

Interpreter

Interpreter present? * Not selected Yes No - not required ?

Attachments

Link to existing Add New ?

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
No documents have been attached						

Back Close Save Next

Record the date of the x-ray and answer questions about the chaperone and interpreter.

Upload dicom x-ray images compressed to a size no larger than 5MB.

Add New Attachment

Attachment type: * Uploaded

Document type: * Chest x-ray image

Browse: * Browse...

Details

Link to another exam

Cancel Save

502 Chest X-ray Examination: Detailed Radiology Findings

502 Chest X-Ray Examination: Detailed radiology findings

Detailed question

Exam date

1. Skeleton and soft tissue Not selected Normal Abnormal

Provide details

2. Cardiac shadow Not selected Normal Abnormal

3. Hilar and lymphatic glands Not selected Normal Abnormal

4. Hemidiaphragms and costophrenic angles Not selected Normal Abnormal

5. Lung fields Not selected Normal Abnormal

6. Evidence of Tuberculosis (TB) Not selected Absent Present

7. Are there strong suspicions of active Tuberculosis (TB)? Not selected No Yes

Attachments

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
	Chest x-ray image	-	Uploaded	-	CXR-1.dcm	

Where an abnormal result is recorded, additional information must be recorded.

Note: The Detailed radiology finding questions are aligned between DIBP, IRCC and INZ.

502 Chest X-ray Examination: Possible Active TB

Note: If the radiology report indicated that there are strong suspicions of active TB, an active TB flag will appear on the health case.

Detailed radiology findings

Exam date

1. Skeleton and soft tissue
2. Cardiac shadow
3. Hilar and lymphatic glands
4. Hemidiaphragms and costophrenic angles
5. Lung fields
6. Evidence of Tuberculosis (TB)
7. Are there strong suspicions of active Tuberculosis (TB)?

If yes

Health Case Status

COMPLETE

Pre exam

CURRENT

Exam in Progress

NEXT

Submitted

Warning

- Active TB

502 Chest X-Ray Examinations: Special Findings

502 Chest X-Ray Examination: Special findings

Special findings

Special findings

- * Not selected
 The following are present
 None of the following are present

Special findings screen appear for IRCC cases only and need to be completed.

The following are present

Minor findings

- 1.1 Single fibrous streak/band/scar (1.1)
- 1.2 Bony islets (1.2)
- 2.1 Apical pleural capping with a smooth inferior border (<1cm, thick at all points) (2.1)
- 2.2 Unilateral or bilateral costophrenic angle blunting (below the horizontal) (2.2)
- 2.3 Calcified nodule(s) in the hilum/mediastinum with no pulmonary granulomas (2.3)

Minor findings (sometimes associated with TB infection)

- 3.1 Solitary Granuloma (<1cm and of any lobe) with an unremarkable hilum (3.1)
- 3.2 Solitary Granuloma (<1cm and of any lobe) with calcified/enlarged hilar lymph nodes (3.2)
- 3.3 Single/Multiple calcified pulmonary nodules/micro-nodules with distinct borders (3.3)
- 3.4 Calcified pleural lesions (3.4)
- 3.5 Costophrenic angle blunting (either side above the horizontal) (3.5)

Findings sometimes seen in active TB or other conditions

- 4.0 Notable apical pleural capping (rough or ragged inferior border and/or greater than or equals to 1cm thick at any point) (4.0)
- 4.1 Apical fibro-nodular/fibrocalcific lesions or apical micro-calcifications (4.1)
- 4.2 Multiple/single pulmonary nodules/micro-nodules (non-calcified or poorly defined) (4.2)
- 4.3 Isolated hilar or mediastinal mass/lymphadenopathy (non-calcified) (4.3)
- 4.4 Single/multiple pulmonary nodules/masses \geq 1cm (4.4)
- 4.5 Non-calcified pleural fibrosis and/or effusion (4.5)
- 4.6 Interstitial fibrosis/parenchymal lung disease/acute pulmonary disease (4.6)
- 4.7 Any cavitating lesion or Fluffy or Soft lesions felt likely to represent active TB (4.7)

502 Chest X-Ray Examinations: Prepare for Grading

Health Case: U000016431

502 Chest X-Ray Examination: Grading & Examiner Declaration

Provide Grading ?

Please complete the 502 Chest X-ray Examination. If you have completed the exam and you are ready to provide a grading, press the 'Prepare for grading' button.

ALBERT, John
MALE, 12 Feb 1982

- Pre exam
- Health case details
- Manage Photo
- Confirm identity
- All Exams
- All exams summary
- Current exams
- 501 Medical Examination
- 502 Chest X-Ray Examination
- Confirm identity
- Attach x-ray images
- Detailed radiology findings
- Special findings
- Review exam details
- Grading & Examiner Declaration

You must press **Prepare for grading** in order to proceed to grade, provide your declaration and submit the exam/health case.

502 Chest X-Ray Examinations: Grading and Declaration

502 Chest X-Ray Examination: Grading & Examiner Declaration

Provide Grading

Please consider the information you have recorded in eMedical regarding this client and revise grading as appropriate. Supporting comments are mandatory if you decide to provide a B grading.

A - No evidence of active TB, or changes consistent with old or inactive TB, or changes suggestive of other significant diseases identified.
 B - Evidence of active TB, or changes consistent with old or inactive TB, or changes suggestive of other significant diseases identified.

If you wish to update the examination answers then press the 'Edit exam' button.

Examiner declaration

* I declare that this health examination report is a true and correct record of my findings.

Completed by **Dr Robert XANG**
Date of declaration **02 Aug 2016**

Examiner declaration

* Dr Robert XANG has declared that the findings recorded in this health examination report are true and correct

Completed by **Mr Julian CHOW**
Date of declaration **02 Aug 2016**

Declaration
I have completed this examination report on behalf of * **Dr Robert XANG** ▼

Users with **Radiology Support** role if approved by IRCC, INZ or DIBP can submit the 502 Radiology exam on behalf of a panel radiologist.

Note: For certain results the 502 Chest X-Ray examination will be auto-B graded and in that case the grading can not be changed.

Support material for 502 Chest X-Ray Examination

- Review the Radiology Exam screencast
- Refer to Quick Reference Guide:
 - eMed 502 Chest X-Ray Exam

Refer to User Guide:

- Module 9 Exams

501 Medical Examination: Overview

1. Confirming identity
2. Record medical history
3. Record results:
 - a) Basic questions
 - b) Detailed medical questions
4. Grading and finalising the case
5. Managing additional exams



CONFIRM IDENTITY

501 Medical Examination: Confirm identity

Client personal details

Title	Mr
Family name	RECORD
Given name(s)	Client
Gender	MALE
Date of birth	01 Jan 1980
Country of birth	CANADA

Client identity details

Identity document presented	Original Passport
Identity Document Number	CA123456
Issuing country	CANADA
Date of issue	01 Jan 2012
Date of expiry	01 Jan 2020
Source	Clinic

Client visa details

IME	EDE
Upfront medical type	Family-EDE

Record identity

Issuing country	* CANADA
Identity document presented	* Original Passport
Passport number	* CA123456
Date of issue	* 01 Jan 2012
Date of expiry	* 01 Jan 2020
Do you have identity concerns?	* <input type="radio"/> Yes <input checked="" type="radio"/> No

Same process as pre-exam. Information will be pre-populated from Pre-exam, just need to re-confirm the identity information.

Back Close Save

Next

501 Medical Examination: Medical History

501 Medical Examination: Record Medical History

Record medical history

History or informed of

1. Tuberculosis (TB), treatment for tuberculosis?
2. Close household contact with Tuberculosis (TB)?
3. Prolonged medical treatment and/or repeated hospital admissions for any reason, including a major operation or psychiatric illness
4. Psychological/Psychiatric Disorder (including major depression, bipolar disorder or schizophrenia)
5. An abnormal or reactive HIV blood test
6. An abnormal or reactive Hepatitis B or hepatitis C blood test?
7. Cancer or Malignancy in the last 5 years
8. Diabetes
9. Heart condition including coronary disease, hypertension, valve or congenital disease
10. Blood condition (including thalassemia)
11. Kidney or Bladder Disease
12. An ongoing physical or intellectual disability affecting your current or future ability to function able to work full-time (including autism or developmental delay)
13. An addiction to drugs or alcohol
14. Are you taking any prescribed pills or medication (excluding oral contraceptives, over-the-counter natural supplements)? Please list

General Supporting Comments

Clinic records the client's medical history (if not pre-recorded online by client - Australian cases only).

Answer 'No' to all

Print medical history

- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?
- * Not selected Yes No ?

Clinic records the **Client Declaration** (if not pre-recorded online by client - Australian cases only)

Client declaration

* The client has provided true and correct medical history information.

[View client declaration](#)

Name of parent/guardian

* required

Relationship to the client

* Select an Option

Doctor declaration

* I have discussed the client's medical history with the client.

[View doctor declaration](#)

The panel physician records the declaration that they have discussed the client's medical history with the client.

Note: Medical history questions are aligned for DIBP, IRCC and INZ cases.


501 Medical Examination: Basic Questions

501 Medical Examination: Basic questions

Exam date * 02 Aug 2016  

Note: Basic questions are aligned for DIBP, IRCC and INZ cases.

Chaperone


Chaperone present? * Not selected Yes No - not required No - offer declined 

Interpreter

Interpreter present? * Not selected Yes No - not required 

Different basic questions will appear for infants of certain age group.

Height & Weight

Height in Centimeters * 

Weight in Kilograms * 

Height & Weight

Height in Centimeters * 

Height percentile * Not selected 3rd percentile or below Above 3rd percentile

Weight in Kilograms * 

Weight percentile * Not selected 3rd percentile or below Above 3rd percentile

Blood pressure

Initial blood pressure

Systolic *


Diastolic *

Head circumference


Head circumference in Centimeters * 

Head circumference percentile * Not selected 3rd percentile or below Above 3rd percentile

Eyes

Visual acuity with or without correction * Not selected At least one eye is 6/6, 6/9, 6/12 or 6/18 Both eyes are 6/24 or worse 

Eyes

Visual acuity with or without correction * Not selected Child's vision - appears normal Child's vision - appears abnormal 

Urinalysis exam

Exam date * 02 Aug 2016  

Type of test * Select an Option 

Note: Repeat blood pressure and Repeat urinalysis fields will appear for certain results of the initial Blood pressure and Urinalysis exam.

501 Medical Examination: Detailed Questions

501 Medical Examination: Detailed questions

All systems

Cardiovascular system

Provide details

Respiratory system

Nervous system: Sequelae of stroke or cerebral palsy, other neurological disabilities

Gastrointestinal system

Musculoskeletal system (including mobility for all persons 60 or more years of age)

Endocrine system

* Not selected Normal Abnormal ?

* required

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

Where an abnormal result is recorded, additional information must be recorded.

Brain and cognition

Mental and cognitive status

Intellectual ability

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

Eyes, ears, nose, throat and mouth

Eyes (including funduscopy)

Ear/nose/throat/mouth

Hearing

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

* Not selected Normal Abnormal ?

Miscellaneous

Skin and lymph nodes

Breast examination where clinically indicated

Are there any physical or mental conditions which may prevent this person from attending a mainstream school, gaining full employment or living independently now or in the future?

Evidence of drug taking (for example venous puncture marks)

* Not selected Normal Abnormal ?

* Not selected N/A Normal Abnormal ?

* Not selected No Yes ?

* Not selected Absent Present ?

Note: User with Doctor role (approved by DIBP/IRCC and or INZ) only can record detail questions.

501 Medical Examination: Prepare for Grading

Health Case: U000015744

501 Medical Examination: Grading & Examiner Declaration

Provide Grading ?

Please complete the 501 Medical Examination. If you have completed the exam and you are ready to provide a grading, press the 'Prepare for grading' button.

Examiner declaration ?

* I declare that this health examination report is a true and correct record of my

Completed by Dr Flynn CHUN

Date of declaration 02 Aug 2016

Back Close Save

Prepare for grading

Submit Exam

Pre exam

- Health case details
- Manage Photo
- Confirm identity


All Exams

- All exams summary
- Current exams**
 - 501 Medical Examination**
 - Confirm identity
 - Record Medical History
 - Basic questions
 - Detailed questions
 - Review exam details
- Grading & Examiner Declaration

Note: The Prepare for grading will automatically add any required mandatory additional examinations to the health case. Any such examination(s) must be completed and submitted before you can grade and submit 501 examination.

501 Medical Examination: Grading and Examiner Declaration

Health Case: U000021116



POTTER, Harry
MALE, 02 Jan 2016

- Pre exam
- Health case details
- Manage Photo
- Confirm identity
- All Exams
- All exams summary
- Current exams
- 501 Medical Examination

501 Medical Examination: Grading & Examiner Declaration

Provide Grading

Please consider the information you have recorded in eMedical regarding this client and revise grading as appropriate. Supporting comments are mandatory if you decide to provide a B grading.

A - No significant history or abnormal findings present.
 B - Significant history or abnormal findings present.

If you wish to update the examination answers then press the 'Edit exam' button.

Edit exam

Examiner declaration

* I declare that this health examination report is a true and correct record of my findings.

Completed by Dr Flynn CHUN
Date of declaration 02 Aug 2016

Back Close Save Submit Exam

Note: Examiner will not be able to grade if any other dependant examination(s) such as blood tests or chest x-ray have not yet been completed and submitted.

For certain results the 501 Medical examination will be auto-B graded and that grading can not be changed.

Additional Exams

707 HIV Test: Refer client

Exam code 707
Exam name HIV test
Exam description HIV testing and laboratory results are required.
Referred to This clinic

You can use this button to refer a case to another clinic or your own for additional test(s).



Select other exams that will be referred to the selected clinic.

Exam code	Exam name	Exam description	Referred to
<input checked="" type="checkbox"/> 712	Syphilis Test (VDRL or RPR)	Syphilis testing and results are required	This clinic

Refer

Other exams that will be included on the referral letter

Exam code	Exam name	Exam description
712	Syphilis Test (VDRL or RPR)	Syphilis testing and results are required

If referring to an external clinic use **Generate Referral letter** to print the referral letter and provide to the client.

Generate Referral letter

Back Close

Next

Note: If your clinic offers the service required to record and complete the test, eMedical will automatically refer the exam to your clinic (unless you are processing a returned case). If not, you will need to refer to an external service provider/clinic before you can record the results for that exam.

Additional Examination: Recording Results

704 Serum Creatinine: Record results

Confirm identity
Was the client's identity confirmed? * Not selected Yes No ?

Record results
Exam date * 02 Aug 2016 ?
Exam description Please provide serum creatinine results.
Exam results * Not selected Normal Abnormal

Attachments
 ?
No documents have been attached

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
General Supporting Comments <input type="text"/>						

Callout 1: Identity confirmation is mandatory for each exam and must be recorded.

Callout 2: You will need to attach the test result report the exam.

Attaching Examination Report

Add New Attachment

Attachment type: * Uploaded

Document type: * Required documents
* HIV test report
* Optional documents
* Other
* HIV post test counselling

Browse: B...

Details

Link to another exam

Select: All | None

Exam name	Document type:
<input type="checkbox"/> 708 Hepatitis B test	Select an Option
<input type="checkbox"/> 712 Syphilis Test (VDRL or RPR)	Select an Option
<input type="checkbox"/> 716 Hepatitis C test	Select an Option

Cancel Save

If multiple exams are on one report you can link the attachment to multiple exams. (This means you will not have to upload the scanned document three separate times).

Note: You need to specify what type of document you are attaching. The list will provide options according to the exam.

Structured Forms – 900 Series Exams

903 Assessment of Activities of Daily Living: Record results

Confirm identity

Was the client's identity confirmed? * Not selected Yes No

Record results

Exam date * 02 Aug 2016

Exam description Activities of Daily Living (ADL) assessment required.

1. Can the client perform the following without help

- 1.1 Feed/drink * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 1.2 Dress upper body * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 1.3 Dress lower body * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 1.4 Puts on brace/prosthesis * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent Not applicable
- 1.5 Wash/bathe * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 1.6 Perineum (at toilet) * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent

2. Please confirm client's level of sphincter's control

- 2.1 Bladder control * Not selected Complete Control with urgency Some help required Frequent accidents
- 2.2 Bowel control * Not selected Complete Control with urgency Some help required Frequent accidents

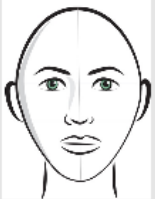
3. Can the client perform the following without help

- 3.1 Transfer bed * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.2 Transfer chair/wheelchair * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.3 Transfer toilet * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.4 Transfer bath/shower * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.5 Transfer car * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.6 Walk 50 metres - level * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.7 Stairs, up/down one floor * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent
- 3.8 Walk outdoors - 50 metres * Not selected Yes, with ease Yes, with difficulty No, some help required No, totally dependent

Note: The 900 series exams are structured forms that can be filled out in eMedical and must be submitted by a panel physician. Above example is of the 903 Activities of Daily Living.

Did I Miss to Record any Results?

Health Case: U000021117



JONES, Alexander
MALE, 16 Aug 2015

- Pre exam
- All Exams
 - All exams summary
 - Current exams
 - 501 Medical Examination
 - Confirm identity
 - Record Medical History
 - Basic questions
 - Detailed questions
 - Review exam details
 - Grading & Examiner Declaration

Health Case Status

COMPLETE Pre exam

CURRENT Exam in Progress

NEXT Submitted

501 Medical Examination: Basic questions

An error has occurred

Please enter Visual acuity with or without correction.

Exam date * 29 Jul 2016

Chaperone

Chaperone present? * Not selected Yes No - not required No - offer declined

Relationship to the client * Father (incl. in-law)

Interpreter

Interpreter present? * Not selected Yes No - not required

Height & Weight

Height in Centimeters * 45

Height percentile * Not selected 3rd percentile or below Above 3rd percentile

Weight in Kilograms * 9

Weight percentile * Not selected 3rd percentile or below Above 3rd percentile

Head circumference

Head circumference in Centimeters * 20

Head circumference percentile * Not selected 3rd percentile or below Above 3rd percentile

Eyes

Visual acuity with or without correction * Not selected Child's vision - appears normal Child's vision - appears abnormal

Please enter Visual acuity with or without correction.

Attachments

Link to existing Add New

No documents have been attached

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
--------	---------------	---------	-----------------	----------------	-----------	------

When you prepare a case for grading eMedical will tell you if you have forgotten to complete a step in the examination.

Adding Additional Examination(s)

Health Case: 162425

All Exams: All exams summary

Exam(s) required on a health case will display in All exam summary screen.

Medical Examination

Chest X-ray Examination

HIV test

Back Close

Add exam

To add an exam, click on the Add exam button.

Pre exam

- Health case details
- Manage Photo
- Confirm identity

All Exams

- All exams summary
- Current exams
 - 501 Medical Examination
 - 502 Chest X-Ray Examination
 - 707 HIV Test

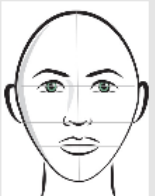
Note: Clinic can manually add exams on a health case according to panel physician instructions. The exams available for manual addition will vary for DIBP, IRCC and INZ.

Your Case has been Submitted

Success

The health case has been successfully submitted to the appropriate Department.

Health Case: U000021116



POTTER, Harry
MALE, 02 Jan 2016

- Pre exam**
 - Health case details
 - Manage Photo
 - Confirm identity
- All Exams**
 - All exams summary
 - Case submitted on 02 Aug 2016

Health Case Status

COMPLETE Pre exam

COMPLETE Exam in Progress

COMPLETE Submitted

501 Medical Examination: Grading & Examiner Declaration

Provide Grading

A - No significant history or abnormal findings present.
 B - Significant history or abnormal findings present.

Examiner declaration

* I declare that this health examination report is a true and correct record of my findings.

Completed by Dr Flynn CHUN
Date of declaration 02 Aug 2016

Back Close Save Submit Exam

Support Material for 501 Medical Examination

- Review the 501 Medical Exam screencast
- Refer to Quick Reference Guide:
 - eMed 501 Medical Exam
- Refer to tip sheets:
 - eMedical Instructions – Auto Exam _Auto B grading (DIBP)
 - eMedical Instructions – Auto Exam _Auto B grading (IRCC)
 - eMedical Instructions – Auto Exam _Auto B grading (INZ)
- Refer to user guides:
 - Module 9 Exams

eMedical Support

eMedical

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Dr Flynn CHUN
CHS UAT Cambridge Hospital
English [Français](#)

[Clinic inbox](#) [Case search](#) **eMedical Support** [Contact us](#)

eMedical Support

Notifications

Support material Expand all Collapse all

Section / Document	
<input checked="" type="radio"/>	▶ Información sobre los próximos cambios en eMedical - Junio 30 el año 2016
<input type="radio"/>	▶ Information about upcoming changes to eMedical - 30 June 2016
<input type="radio"/>	▶ Quick Reference Guides
<input type="radio"/>	▶ Tip Sheets
<input type="radio"/>	▶ User Guides
<input type="radio"/>	▶ Australian Cases Only
<input type="radio"/>	▶ Canada Specific
<input type="radio"/>	▶ New Zealand Specific
<input type="radio"/>	▶ Training Presentation
<input type="radio"/>	▶ Screen Casts
<input type="radio"/>	▶ Guides de référence rapide
<input type="radio"/>	▶ Fiches eMédical
<input type="radio"/>	▶ Guides d'utilisateurs
<input type="radio"/>	▶ Vidéos de démonstration
<input type="radio"/>	▶ Présentation de la formation

This page contains the most current eMedical training materials both in English and French, including user guides, screencasts, and tip sheets.

Contact Us

The screenshot shows the 'Contact us' page in the eMedical system. At the top left is the eMedical logo. At the top right, there are links for 'Security details', 'my account', and 'Logout', along with the user's name 'Dr Flynn CHUN' and location 'CHS UAT Cambridge Hospital'. Below these are language options for 'English' and 'Français'. A navigation bar contains 'Clinic inbox', 'Case search', 'eMedical Support', and 'Contact us', with 'Contact us' highlighted in red. A blue callout box points to this link, stating: 'User should use **Contact Us** self-service to send enquires to DIBP, IRCC or INZ.' The main content area is titled 'Contact us' and includes a 'My enquiry relates to:' section with three radio button options: 'Specific case – technical issue (I'm having difficulty processing this health case in eMedical)', 'Specific case – policy issue (why is this health case being treated this way?)', and 'General panel management (for example; changes in my clinic details, requests for new locums, clinic closure, etc)'. Below this is an 'Enquiry details' section with a rich text editor containing a menu (File, Edit, View, Format) and various text formatting icons. Underneath the editor is an 'Attachments' section. The 'Send Enquiry to' section has radio buttons for 'AUSTRALIA', 'CANADA', and 'NEW ZEALAND', with a 'Submit' button to the right. A 'Links and references' section at the bottom provides contact information: 'IT Support Phone Numbers' (+61 2 6264 0400 for outside Australia, 1800 204 299 for inside Australia), 'Australian Panel Physicians Gateway' (<http://www.border.gov.au/Busi/Pane/Pane>), and contact instructions for Canadian and New Zealand users. A 'Cancel' button is located at the bottom left of the form.

Contact details are also available within the 'Links and references'.

Note: Please see tip sheet 'eMed instructions – Ongoing Support' for further information.

Main Differences for DIBP Cases

- No UP Front Medical (UFM) case can be created
- Acceptable documentation for identity are different
- Client declaration is not mandatory to be uploaded
- Additional Visa questions must be recorded
- Clients can have their medical history recorded prior to their appointment
- Pregnant applicants are required to answer an additional question regarding giving birth in Australia in medical history and 502 Chest X-Ray examination



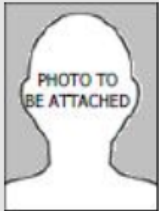
Main Differences for IRCC Cases



- French language version available
- Can do Up Front Medical (UFM)
- Client's declaration must be signed and uploaded
- Client's preferred language must be recorded
- Acceptable documentation for identity are different
- Special findings for 502 Chest X-Ray examination

French Version of eMedical

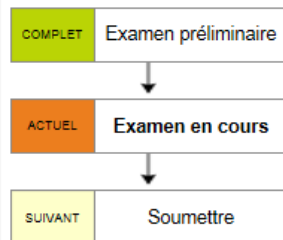
Dossier de santé: U000015744



KATTOUAH, Lynn
FEMALE, 11 Nov 2013

- Examen préliminaire
- Détails du dossier de santé
- Gérer la photo
- Confirmer l'identité
- Tous les examens
- Sommaire de tous les examens
- Examens actuels
 - 501 Examen médical
 - 901 Mini-examen de l'état mental

Statut du dossier de santé



Examen préliminaire: Détails du dossier de santé

Renseignements personnels sur le client

Nom de famille KATTOUAH
Prénom(s) Lynn
Sexe FEMME
Date de naissance 11 nov. 2013
Pays de naissance JORDANIE

Renseignements sur l'identité du client

Pièce d'identité présentée Passeport original
Numéro de la pièce d'identité 78956
Pays émetteur JORDANIE
Date de délivrance 01 janv. 2014
Date d'expiration 01 janv. 2021
Source Clinique

Renseignements sur le visa du client

EMR Non-EFE
Type d'examen médical en début de processus Visiteur

Déclaration du client



* Je déclare avoir fourni au client (ou à son parent/tuteur lorsque cela est spécifié) le formulaire intitulé « Consentement et déclaration du client relatifs à l'examen médical aux fins de l'immigration, enregistrés dans eMédical – CIC ». Il a lu cette information. Je confirme qu'il a indiqué qu'il en comprend le contenu et a donné son accord.

Changer la valeur ou la sélection de cette composante fera en sorte que tous vos changements seront sauvegardés immédiatement.

Dr Flynn CHUN
06 nov. 2014

Nom du parent/tuteur * aa

Lien avec le client * Père (y compris par alliance)

[Afficher la déclaration du client](#)

Langue préférée

Langue préférée * Anglais Français

Canaux de contact

Aucune donnée

Supprimer	Canal de contact	Coordonnées du contact	Principal	Commentaires	Éditer
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Main Differences for INZ Cases

The logo consists of the letters 'NZ' in a bold, white, sans-serif font, centered within a black rectangular box.

- Only Up Front Medicals (UFM)
- A required 'Certificate' to be selected when creating a UFM
- Required examination(s) in eMedical will depend on the selected 'Certificate'
- Client declarations must be signed and uploaded
- Client's preference to receive an email notification on completion of their health examination in eMedical must be recorded
- Required identity documentation is different