eMedical

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What is Covered in this Presentation?

- What is eMedical?

- Minimum technical requirements

- Panel Clinic Support

- Self-service - e.g. password reset, account details, etc.

- Overview of processes in the system:
  - Clinic Administration
  - Pre-examination
  - 502 Chest X-Ray Examination
  - 501 Medical Examination

- Main differences for eMedical partner countries

What is eMedical?

- eMedical is a web-based (no installation required) electronic health processing system. (www.emedical.immi.gov.au)

- eMedical is available in English and French versions.

- Panel clinics for the Department of Immigration and Border Protection (DIBP), Immigration, Refugees and Citizenship Canada(IRCC) and/or Immigration New Zealand (INZ) use eMedical to record & submit immigration health examination results of clients to the respective country.

Minimum Technical Requirements

- Internet Explorer version 11 or later (with java script enabled) supporting 128 bit encryption

- Internet connection with a minimum data speed of 512kbs

- A scanner capable of reproducing good quality images of medical reports

- Digital camera capable of capturing biometric quality facial images no less than 120KB and no larger than 500KB

- Digital Radiography (DR) or Computed Radiography (CR) to produce diagnostic quality DICOM compatible chest x-ray images
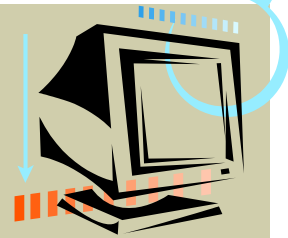
Panel Clinic Support

- Self service
  - Forgotten user ID/password
  - Contact us – to send enquiries to relevant eMedical partner country helpdesks
- eMedical Support page
  - Tip sheets
  - User Guides
  - Quick Reference Guides
  - Screen casts
  - Country specific business processes

eMedical Logon

English Français

French speaking user can select Françaiss for French version of eMedical.

Logon

User id * required
Password *

Forgotten User ID?
Forgotten Password?

Logon

Every eMedical user has a unique User ID starting with a letter 'x' or 'e'. User require this ID and an associated password to log in to eMedical.

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Note: Passwords need to be reset every 3 months. Users will be given a warning 7 days prior to their password expiring and will be requested to change the password.

Logon: Self-service

You can use the **Forgotten User ID?** or **Forgotten Password?** self-service link(s) to recover your user ID or set up a new password.

Logon: Single logon

User working at more than one eMedical clinic, will be prompted to select one of the clinics they would like to work from.

Support material for Logon

- Refer to Tips Sheets
  - eMedical Instructions – Logon
  - eMedical Instructions – Password Issues
  - eMedical Instructions – Cannot see security questions
- Refer to User Guide:
  - Module 4 Log On Log Out
  - Module 5 eMedical My Account

eMedical Overview: Clinic Administration

Clinic Administration Tasks

- Managing your clinic e.g.

  - maintaining clinic's Contact Channels

  - maintaining Non-Controlled services

  - maintaining external service providers

- Managing staff e.g.

  - adding a new staff member (eMedical user) to your clinic

  - maintaining staff list and engagement to the clinic

  - assisting staff with password related issues e.g. password resets, unlock accounts, etc.

Clinic Administration

The **Administration** tab is only available to users with the Clinic Administrator Role. This allows the user to access administration functions in eMedical as seen over the following slides.

Clinic Administration: Manage Clinic

Manage clinic

Clinic details

Clinic name	TestClinic
Website	
Map link	

Hours of operation ❓

Overview ❓

⊞ Expand all ⊟ Collapse all

Panel country status

Active country	Clinic ID	Exam selection
Australia	1883	Standard
Canada	A1809976359455860	Standard
New Zealand	CR000030360	Complete

World clock

Time zone	* UTC+08:00 ▼
	☐ Daylight savings is currently in force
Current local time	10:40AM Fri 15 July 2016

⊞ Expand all ⊟ Collapse all

Contact channels

Contact channels

Delete	Contact channel	Co...		Edit
🗑	Address (Business)	536...		✏
🗑	Phone (Business)	+ 0011 (91) 9869387309	Yes -	✏

Services offered

Delete	Service	Exams included	Added	Subscribed panels
	Medical	501 Medical Examination 711 Syphilis management information 901 Mini Mental Examination 902 Global Assessment of Functioning 903 Assessment of Activities of Daily Living 904 Chart of Early Child Development 948 Resettlement needs 949 Departure Health Check 950 Other 951 Vaccinations 952 Treatments / Medication	08 Nov 2012	🇦🇺 🇨🇦 NZ
	Radiology	502 Chest X-ray Examination 503 Chest x-ray image 504 Posteroanterior (PA) chest x-ray 508 Posteroanterior (PA) chest x-ray 509 Lordotic chest x-ray examination 510 Lateral chest x-ray examination	08 Nov 2012	🇦🇺 🇨🇦 NZ

External service providers

No external service providers currently linked.

Provider	Service(s)	Linked

Manage external service providers

The **Manage Clinic** function allows to record/update your clinic's details i.e.
- Website URL
- Hours of operation
- Time Zone
- Contact Channels
- Add/remove non-controlled services
- Manage external service providers

Clinic Administration: Staff List

The **Staff list** screen displays users engaged with the clinic with their roles . This screen allows you to:
- add new staff member
- maintain user's engagement i.e. add/remove roles
- assist staff with eMedical access related issues i.e. password reset, unlock/unsuspend account, extend eMedical account expiry etc.

| Administration ▼ | eMedical Support | Contact us |

Staff list

This table is filtered to show: 'All statuses' and 'All roles'

	Name ▲	User ID	Start ▼	Engagement status ▼	Role(s) ▼	Panel(s)
○	Mr Julian CHOW	e10971	15 Apr 2016	Active engagement	Doctor Radiology Support	AU CA NZ n/a
	Mr Julian CHOW	e10971	13 Nov 2015	Engagement ended 15 Apr 2016	Radiology Support	n/a
○	Dr Flynn CHUN	e10972	13 Nov 2015	Active engagement	Doctor	AU CA NZ
○	Ms Anne FUNG	e10974	13 Nov 2015	Active engagement	Clerical (Medical)	n/a
○	Mr Bob LI	e10970	13 Nov 2015	Active engagement	Clinic Administrator	n/a
○	Dr Rob XANG	e10973	13 Nov 2015	Active engagement	Radiologist	AU CA NZ

1 - 6 of 6 results   Page 1 ▽   « < > »

Edit Engagement

eMedical User Roles

Clinic Administrator	Responsible for managing clinic records in eMedical and managing eMedical users at your clinic. **Note**: A user with just the Clinic Administrator role does NOT have the ability to search and process health cases.
Clerical (Medical)	Staff member at a medical clinic responsible for completing administrative client-related tasks in eMedical (e.g. confirm identity, attach photo). Can also record results of medical history questions on behalf of the client, as well as the initial sections of a 501 medical examination (i.e. Basic Questions and the Urinalysis section). Can submit medical non-graded examinations on behalf of a panel physician.
Clerical (Radiology)	Staff member at a radiology clinic responsible for completing administrative client-related tasks in eMedical (e.g. all steps in the Pre-exam process; and in the 502 exam itself, the Pregnancy declaration, Confirm identity and attach x-ray images). Can submit radiology non-graded exams on behalf of radiologist.
Clerical (Read-only)	Staff member at a medical/radiology clinic who is responsible for booking appointments for clients. Can only do Case search in eMedical. User does NOT have the ability to process health cases or to create UFM for IRCC or INZ.
Radiology support	Staff member at a radiology clinic who is able to carry out all the functions of the Clerical (Radiology) staff. Additionally this person can also grade a 502 examination on behalf of an approved radiologist, where this arrangement is approved by DIBP and/or IRCC and/or INZ for your clinic. **Note**: this is generally not approved by DIBP.
Doctors	Professional physician at a medical clinic who has been approved by DIBP, IRCC and/or INZ as a member of their Panel Physician network. This user is responsible for performing, recording and grading 501 medical examinations. They also have oversight responsibility for the whole health case including arranging for specialist referral and additional testing as required, and will submit the health case to DIBP/IRCC/INZ.
Radiologists	Professional radiologist who has been approved by DIBP and/or IRCC and/or INZ to perform radiology examinations. This user is responsible for performing, recording and grading 502 radiology examinations. For Australian and New Zealand cases, where no medical examination is required, they will also submit the health case to DIBP/INZ.

eMedical Access

1. Clinic administrator creates user in eMedical system, entering unique email address.

2. User receives an automated email with a link to activate their account . User selects two security questions and set up a password for themselves .

3. Upon successful account activation user receives a second email and provided with their User ID.

4. If new user is a physician/radiologist, DIBP/IRCC/INZ will approve before a case can be graded/submitted.

Note: The security questions are case sensitive so we recommend you answer those in lower case letters for easy to remember (e.g. What is your favourite animal? cat) .

Clinic Administration: Application Settings

The **Application Settings** allows to activate the **Alert** function and indicate when you want cases to appear in the **Alert** folder of clinic's inbox.

Administration ▼   eMedical Support   Contact us

Application Settings

Inbox Alert tab

Show case inactivity alert tab   ● Yes ○ No

Add cases after   * required days

Cancel   Save

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Administration: External Service Provider

Support Material for Clinic Administration

- Review the Clinic Admin screencasts
- Refer to Tips Sheets
  - eMedical Instructions – Resolving password issues
  - eMedical Instructions – Managing Due for Expiry Accounts
  - eMedical Instructions – Specialist Examinations & External Service Providers
- Refer to Quick Reference Guides:
  - eMed Clinic Admin
- Refer to User Guide:
  - Module 6 Clinic self-service

Finding Health Case

Using Health case Identifier:
- HAP ID, TRN or Application ID for Australia
- IME, UCI or UMI for Canada
- NZER for New Zealand

Using Client Details:
If the client does not have a health case identifier or if you are creating an Up Front Medical (UFM) for Canada or New Zealand.

Finding a Health Case (contd.)

Creating UFM CASES (for IRCC & INZ Only)

Creating UFM Case – contd.

Create case

You will need to fill in all mandatory personal and identity details as indicated on the screen.

Client personal details

Family name	Jones	Identity document presented	* Select an Option
Given name(s)		Number/ID	X784563
Gender	* Select an Option	Issuing country	* Select an Option
Date of birth	* required	Date of issue	* required
Country of Birth	* Select an Option	Date of expiry	

Proposed visa application details

Visa category * Select an Option

For New Zealand UFM cases you will need to specify the proposed **Visa category** and intended length of stay.

Additional questions

How long do you intend to stay in New Zealand? * Select an Option

Cancel | Create

For Canadian UFM you need to specify **Client's Preferred Language** and **Up Front Medical Type**.

Client's Preferred Language

Client's Preferred Language * ⦿ English ◯ French

Proposed visa application details

Up Front Medical Type Select an Option

Note: For an UFM case this information can be changed prior to 'Submitting' the health case.

eMedical Overview : Pre- Exam

1. Search and manage a health case
2. Pre-examination steps:
   a) Recording :
      - Client declaration (All cases)
      - Visa question (DIBP cases only)
      - Client's preferred language (IRCC cases only)
      - Contact details (UFM for IRCC and INZ cases)
   b) Uploading Signed eMedical client declaration (IRCC and INZ cases)
   c) Identity confirmation (All cases)
3. Start exam(s)

Clinic Inbox

Inbox

Pre-exam (0) | In progress (30) | Awaiting grading (3) | Alerts (32) | Returned (1) | Show all (34)

Filter by <None> [Apply filter]
Set as my default screen

Health case that your clinic is currently working on will display in your clinic **Inbox** from where it can also be accessed and managed.

	ID	Client name	Date of birth	Document Number	Visa	Type	Visit date	50†	502	707	708	712	716	Other	Country	Summary
O	120721	TENNIS, Anna	15 Oct 1969	-	457	Temporary	01 Oct 2014	⊖	O	⊖	⊖	⊖	⊖	⊖	🇦🇺	View
O	U000020745	KHUSH, Jina	12 Dec 1970	478562	EDE	Family-EDE	26 May 2016	●	O	⊖	⊖	⊖	⊖	⊖	🇨🇦	View
O	162425	PRAVEEN, Abida	23 May 1976	1234567	600	Temporary	26 May 2016	●	O	⊖	⊖	⊖	⊖	⊖	🇦🇺	View
O	154064	TEST, CLIENT	09 Sep 1980	-	200	Permanent	10 Nov 2015	⊖	O	⊖	⊖	⊖	⊖	⊖	🇦🇺	View
O	U000015779	JAMES, Allen	12 Feb 1981	C3019384858	EDE	Family-EDE	14 Nov 2014	⊖	⊖	⊖	⊖	⊖	⊖	⊖	🇨🇦	View
O	N000010112	KATTOUAH, Jessica	15 Jul 1981	C4789312	Visitor	-	01 Oct 2014	⊖	O	⊖	⊖	⊖	⊖	⊖	NZ	View
O	N000010085	MOGABE, Joseph	12 Jan 1982	BT41245	Family	-	20 Sep 2014	⊖	⬤	⬤	⊖	⊖	⊖	⊖	NZ	View
O	U000016431	ALBERT, John	12 Feb 1982	345789	Non EDE	Worker	18 May 2016	⊖	O	✓	⊖	⊖	⊖	⊖	🇨🇦	View
O	161219	CLIENT, One	01 Feb 1983	-	202	Permanent	26 May 2016	O	O	⊖	⊖	⊖	⊖	O	🇦🇺	View
O	N000011370	HUMANITARIAN, Applicant	12 Dec 1983	41566332	Humanitarian	-	01 Oct 2015	O	⊖	⊖	⊖	⊖	⊖	⊖	NZ	View

[Manage Case]

These circles indicate the various stages of the health examination(s) that a client needs to complete.

Not Required	Required	Set Aside	On Hold	Incomplete	Complete	Awaiting Grading	Finalised incomplete	Finalised	Reused	Expired
⊖	O	◕	⊘	⊖	●	🕒	◑	✓	↻	⊖

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Health Case Details Screen

Health Case Details Screen (contd.)

Australian temporary visa health case

Additional questions

Do you intend to apply for a permanent stay in Australia within the next 6-12 months
* ○ Not selected ● Yes ○ No

Would you like your health to be assessed "up front" for a permanent stay in Australia
* ○ Not selected ○ Yes ● No

Australian permanent visa health case

Additional questions

Do you intend to work as, or study to be, a doctor, dentist, nurse or paramedic during your stay in Australia
* ● Not selected ○ Yes ○ No

> For Australian cases a Yes answer to Additional questions may generate additional health examinations for the client to undertake.

New Zealand health case

Additional questions

Does the client want to receive an email confirmation when their health case has been completed?
* ● Not selected ○ Yes ○ No

> For New Zealand cases, the client can confirm that they wish to receive an automated email confirming the submission of their health case to INZ.

Canadian health case

Client's Preferred Language

Preferred language
* ● English ○ French

Health Case Details Screen (contd.)

Client contact details can be recorded here for clinic use only (mandatory for Canadian/New Zealand UFM cases). **Contact channels** can be pre-populated for some Australian and Canadian non-UFM cases.

Contact channels

Delete	Contact channel	Contact de...		Primary	Comments	Edit
🗑	Address (Home)	House no.10, Ajmair Road, New Delhi, INDIA		Yes	-	✏

Health Case attachment

❓

No data

Delete	Document Type	Details	A...	ype	Sending method	...e name	Edit

[Print health case] [Print tracking sheet] [Remove case from inbox] [Edit case] [Print Information Sheet]

[Close] [Save]   [Next]

Tracking sheet can be a useful tool for managing the flow of clients around your business premises especially for larger clinics.

Use **Edit case** to change/amend any bio data/ visa details for an UFM health case.

Print health case generates health case details in a pdf that includes client's bio-data, examination results and grading. Clinics can print a hard copy or save electronically for their own record.

Remove case from inbox can be used if client does not intend to proceed with the health examinations.

Use **Print Information Sheet** to generate a letter to provide to the client once they have undertaken their health examination(s) and before they leave the clinic. Client(s) will use the Information Sheet as proof that their immigration medical examination(s) have been initiated and or submitted.

Pre exam: Uploading Facial Photo

Browse to upload client's biometric facial image. The image should be no less than 120KB and no larger than 500KB and must be the jpg/jpe/jpeg format.

Select **Cannot Attach photo** if for some reason you can't attach a photo now you can wait until later.

Note: Client's photo is mandatory for the majority of applicant records.
You can change the photo until you press start exams.
Refer to tip sheet - eMed instructions - Updating Photos in eMedical for more instructions.

Pre Exam : Confirming Identity

Health Case: N000012425

JONES, Alex
MALE, 18 Aug 1989

- ○ Pre exam ⊖
  - Health case details ⊖
  - Manage Photo ✔
  - Confirm identity ⊖
- ○ All Exams
  - All exams summary
  - ○ Current exams
    - ❯ 502 Chest X-Ray Examination ○

Health Case Status

CURRENT	Pre exam
NEXT	Exam in Progress
INCOMPLETE	Submitted

Pre exam: Confirm identity

Client personal details
Family name	JONES
Given name(s)	Alex

The green tick icon indicates that this part of the process is complete.

Client identity details
Identity document presented	Original Passport
Identity Document Number	X784563
Issuing country	ALBANIA
Date of issue	12 Dec 2012
Date of expiry	12 Dec 2024

Clinic must record correct details of the identity document presented if not already prepopulated.

Client visa details
Visa Category	Work/Skills
Visa Type	Temporary employment supported

Record identity
Issuing country	* ALBANIA
Identity document presented	* Original Passport ▼
Passport number	* X784563
Date of issue	* 12 Dec 2012
Date of expiry	* 12 Dec 2024
Do you have identity concerns?	* ○ Not selected ● Yes ○ No
Provide details	* required

Options available will depend on DIBP/IRCC/INZ cases.

Any identity concerns are recorded here.

For an Identity concern a scanned copy of the identity document presented by the client must be attached.

Attachments

Please attach a scanned copy of the identity document(s) presented by the client

Add New

No data

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit

| Back | Close | Save | | Next |

Pre Exam: Final Steps

Note: Once the Start Exam(s) button has been pressed, you will not be able to make any changes to the Pre-Exam data.

Start Exams/All Exams Summary Screen

Health Case: 162425

PRAVEEN, Abida
FEMALE, 23 May 1976

- ☑ Pre exam ✓
  - Health case details ✓
  - Manage Photo ✓
  - Confirm identity ✓
- ☑ All Exams
  - All exams summary
  - ☑ Current exams
    - ❯ 501 Medical Examination ○
    - ❯ 502 Chest X-Ray Examination ○
    - ❯ 707 HIV Test ⊖

Health Case Status

COMPLETE	Pre exam
CURRENT	**Exam in Progress**
NEXT	Submitted

All Exams: All exams summary

☑ **Medical Examination**

Exam code	**501**
Exam description	Full physical medical examination report required
Exam added by	DIBP
Reason requested	Required under policy
Exam date	26 May 2016
Exam status	Complete
Grading	-

To record examination results, click **View exam**.

[View exam]

❯ **Chest X-ray Examination**

❯ **HIV test**

You can also record an examination by clicking on the relevant section of the 'Tree' menu.

[Add exam]

Health examination(s) for a client will be listed in All exams summary screen however, clinics can add additional exam(s) if required in line with panel guidelines for DIBP/IRCC/INZ.

[Back] [Close]

The status for the health case will now change to "Exams in Progress" and you can start recording the health examination results.

Support Material for Pre-exam

- Review the Pre-Exam screencast
- Refer to Tips Sheets
  - eMedical Instructions – Capturing Facial Images
  - eMedical Instructions – Identity for Australian Cases
  - eMedical Instructions – Identity for INZ
- Refer to Quick Reference Guides:
  - eMed Reception Pre-exam
  - eMed Canada Up Front Medical
  - eMed Canada Specific Details
  - eMed New Zealand Up Front Medical
  - eMed New Zealand Specific Details
- Refer to User Guide:
  - Module 8 Manage Case

502 Chest X-Ray Examination: Overview

1. Pregnancy declaration (Pregnant clients)

2. Confirming identity

3. Recording results

4. Grade and finalise the case

502 Chest X-ray Examination: Pregnancy Declaration

502 Chest X-Ray Examination: Pregnancy declaration

Pregnancy declaration

Is the client pregnant? * ○ Not selected ◉ Yes ○ No

When does the client expect to give birth? * 04 Jun 2015

This exam does not need to be completed as the client is pregnant. If the exam has been undertaken do you need to record results? * ○ Not selected ○ Yes ◉ No

> Where a client's gender is female or unknown, you first need to record whether they are pregnant.

502 Chest X-Ray Examination: Pregnancy declaration

Pregnancy declaration

Is the client pregnant? * ○ Not selected ◉ Yes

When does the client expect to give birth? * 04 Nov 2014

Has the pregnant woman advised that she wishes to proceed with the required x-ray examination? * ○ Not selected ○ Yes ◉ No

Client does not wish to undergo the x-ray examination. This examination will be put on hold, and must be completed before the health case can be finalised.

Pregnancy deferral letter

> You will be given the option* to print a pregnancy deferral letter that must be given to the client.

Note: Pregnancy deferral will only apply to all IRCC and higher TB risk DIBP applicants. They must complete their x-ray examination before travel. eMedical will 'Set aside' x-ray exam for INZ clients and low TB risk DIBP clients unless a client wishes to undertake the x-ray.

502 Chest X-ray Examination: Confirm Identity

Health Case: 120721

502 Chest X-Ray Examination: Confirm identity

TENNIS, Anna
FEMALE, 15 Oct 1969

- ⊘ Pre exam
  - Health case details
  - Manage Photo
  - Confirm identity
- ⊘ All Exams
  - All exams summary
  - ⊘ Current exams
    - ⊘ 501 Medical Examination
    - ⊘ 502 Chest X-Ray Examination
    - Pregnancy declaration
    - Confirm identity
    - Attach x-ray images

Client personal details

Family name	TENNIS
Given name(s)	Anna
Gender	FEMALE
Date of birth	15 Oct 1969
Country of birth	

Client identity details

Identity document presented	
Identity Document Number	
Issuing country	
Date of issue	
Date of expiry	
Source	Australia

Client visa details

| Visa | 457 - Business (Long Stay) (Temporary) |

Record identity

Issuing country	* DENMARK
Identity document presented	* Original Passport ▾
Passport number	* 45789
Date of issue	🗓
Date of expiry	🗓
Do you have identity concerns?	* ○ Yes ○ No

Same process as pre-exam. Information will be pre-populated form Pre-exam, just need to re-confirm the identity information.

[Back] [Close] [Save]   [Next]

502 Chest X-ray Examination: Attach X-ray Images

Health Case: U000016105

502 Chest X-Ray Examination: Attach x-ray images

RECORD, Client

- ⊘ Pre exam ✓
- Health case details ✓
- Manage Photo ✓
- Confirm identity ✓
- ⊘ All Exams
- All exams summary
  - › 501 Medical Examination ⊖
  - ⌄ 502 Chest X-Ray Examination ○

Attachments

Attach x-ray images

Date of x-ray	* 04 Nov 2014 📅 ❓

Chaperone

Chaperone present? * ◉ Not selected ○ Yes ○ No - not required ○ No - offer declined ❓

> Record the date of the x-ray and answer questions about the chaperone and interpreter.

Interpreter

Interpreter present? * ◉ Not selected ○ Yes ○ No - not required ❓

> Upload dicom x-ray images compressed to a size no larger than 5MB.

Attachments

[Link to existing]   [Add New] ❓

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit
No documents have been attached						

[Back] [Close] [Save]   [Next]

Add New Attachment ☐☒

Attachment type:	* Uploaded ▾
Document type:	* Chest x-ray image ▾
Browse:	* [Browse...]
Details:	[ ]

⊘ Link to another exam

[Cancel] [Save]

502 Chest X-ray Examination: Detailed Radiology Findings

Note: The Detailed radiology finding questions are aligned between DIBP, IRCC and INZ.

502 Chest X-ray Examination: Possible Active TB

Note: If the radiology report indicated that there are strong suspicions of active TB, an active TB flag will appear on the health case.

Detailed radiology findings

Exam date

1. Skeleton and soft tissue
2. Cardiac shadow
3. Hilar and lymphatic glands
4. Hemidiaphragms and costophrenic angles
5. Lung fields
6. Evidence of Tuberculosis (TB)
7. Are there strong suspicions of active Tuberculosis (TB)?

If yes →

Health Case Status

COMPLETE	Pre exam
CURRENT	**Exam in Progress**
NEXT	Submitted

⚠ **Warning**

- Active TB

502 Chest X-Ray Examinations: Special Findings

502 Chest X-Ray Examination: Special findings

Special findings

Special findings
* ○ Not selected
  ○ The following are present
  ○ None of the following are present

> Special findings screen appear for IRCC cases only and need to be completed.

The following are present

Minor findings
- ☐ 1.1 Single fibrous streak/band/scar (1.1)
- ☐ 1.2 Bony islets (1.2)
- ☐ 2.1 Apical pleural capping with a smooth inferior border (<1cm, thick at all points) (2.1)
- ☐ 2.2 Unilateral or bilateral costophrenic angle blunting (below the horizontal) (2.2)
- ☐ 2.3 Calcified nodule(s) in the hilum/mediastinum with no pulmonary granulomas (2.3)

Minor findings (sometimes associated with TB infection)
- ☐ 3.1 Solitary Granuloma (<1cm and of any lobe) with an unremarkable hilum (3.1)
- ☐ 3.2 Solitary Granuloma (<1cm and of any lobe) with calcified/enlarged hilar lymph nodes (3.2)
- ☐ 3.3 Single/Multiple calcified pulmonary nodules/micro-nodules with distinct borders (3.3)
- ☐ 3.4 Calcified pleural lesions (3.4)
- ☐ 3.5 Costophrenic angle blunting (either side above the horizontal) (3.5)

Findings sometimes seen in active TB or other conditions
- ☐ 4.0 Notable apical pleural capping (rough or ragged inferior border and/or greater than or equals to 1cm thick at any point) (4.0)
- ☐ 4.1 Apical fibro-nodular/fibrocalcific lesions or apical micro-calcifications (4.1)
- ☐ 4.2 Multiple/single pulmonary nodules/micro-nodules (non-calcified or poorly defined) (4.2)
- ☐ 4.3 Isolated hilar or mediastinal mass/lymphadenopathy (non-calcified) (4.3)
- ☐ 4.4 Single/multiple pulmonary nodules/masses >= 1cm (4.4)
- ☐ 4.5 Non-calcified pleural fibrosis and/or effusion (4.5)
- ☐ 4.6 Interstitial fibrosis/parenchymal lung disease/acute pulmonary disease (4.6)
- ☐ 4.7 Any cavitating lesion or Fluffy or Soft lesions felt likely to represent active TB (4.7)

502 Chest X-Ray Examinations: Prepare for Grading

Health Case: U000016431

ALBERT, John
MALE, 12 Feb 1982

- **Pre exam** ✓
- Health case details ✓
- Manage Photo ✓
- Confirm identity ✓
- **All Exams**
- All exams summary
- **Current exams**
  - **501 Medical Examination** ⊖
  - **502 Chest X-Ray Examination** ⊖
  - Confirm identity ✓
  - Attach x-ray images ✓
  - Detailed radiology findings ✓
  - Special findings ✓
  - Review exam details
  - Grading & Examiner Declaration ○

502 Chest X-Ray Examination: Grading & Examiner Declaration

Provide Grading ❓

Please complete the 502 Chest X-ray Examination. If you have completed the exam and you are ready to provide a grading, press the 'Prepare for grading' button.

[Prepare for grading]

[Back] [Close] [Save]   [Submit Exam]

You must press **Prepare for grading** in order to proceed to grade, provide your declaration and submit the exam/health case.

502 Chest X-Ray Examinations: Grading and Declaration

502 Chest X-Ray Examination: Grading & Examiner Declaration

Provide Grading ❷

Please consider the information you have recorded in eMedical regarding this client and revise grading as appropriate. Supporting comments are mandatory if you decide to provide a B grading.

- ◉ A - No evidence of active TB, or changes consistent with old or inactive TB, or changes suggestive of other significant diseases identified.
- ○ B - Evidence of active TB, or changes consistent with old or inactive TB, or changes suggestive of other significant diseases identified.

If you wish to update the examination answers then press the 'Edit exam' button.

[Edit exam]

Examiner declaration ❷

☑ * I declare that this health examination report is a true and correct record of my findings.

Completed by	**Dr Robert XANG**
Date of declaration	**02 Aug 2016**

[Back] [Close] [Save]　　　　　　　　　　　　　　　　　　　　　　　　　[Submit Exam]

Examiner declaration ❷

☐ * Dr Robert XANG has declared that the findings recorded in this health examination report are true and correct.

Completed by	**Mr Julian CHOW**
Date of declaration	**02 Aug 2016**

Declaration

I have completed this examination report on behalf of　　* [Dr Robert XANG ▽]

> Users with **Radiology Support** role if approved by IRCC, INZ or DIBP can submit the 502 Radiology exam on behalf of a panel radiologist.

[Back] [Close] [Save]　　　　　　　　　　　　　　　　　　　　　　　　　[Submit Exam]

Note: For certain results the 502 Chest X-Ray examination will be auto-B graded and in that case the grading can not be changed.

Support material for 502 Chest X-Ray Examination

- Review the Radiology Exam screencast
- Refer to Quick Reference Guide:
  - eMed 502 Chest X-Ray Exam

Refer to User Guide:

  - Module 9 Exams

501 Medical Examination: Overview

1. Confirming identity

2. Record medical history

3. Record results:
   a) Basic questions
   b) Detailed medical questions

4. Grading and finalising the case

5. Managing additional exams

CONFIRM IDENTITY

501 Medical Examination: Confirm identity

Client personal details

Title	Mr
Family name	RECORD
Given name(s)	Client
Gender	MALE
Date of birth	01 Jan 1980
Country of birth	CANADA

Client identity details

Identity document presented	Original Passport
Identity Document Number	CA123456
Issuing country	CANADA
Date of issue	01 Jan 2012
Date of expiry	01 Jan 2020
Source	Clinic

Client visa details

IME	EDE
Upfront medical type	Family-EDE

Record identity

Issuing country	* CANADA
Identity document presented	* Original Passport
Passport number	* CA123456
Date of issue	* 01 Jan 2012
Date of expiry	* 01 Jan 2020
Do you have identity concerns?	* ○ Yes ⦿ No

Same process as pre-exam. Information will be pre-populated form Pre-exam, just need to re-confirm the identity information.

Back | Close | Save | Next

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501 Medical Examination: Medical History

501 Medical Examination: Record Medical History

Record medical history

History or informed of

1. Tuberculosis (TB), treatment for tuberculosis?   * ◉ Not selected ○ Yes ○ No ❓

2. Close household contact with Tuberculosis (TB)?   * ◉ Not selected ○ Yes ○ No ❓

3. Prolonged medical treatment and/or repeated hospital admissions for any reason, including a major operation or psychiatric illness   * ◉ Not selected ○ Yes ○ No ❓

4. Psychological/Psychiatric Disorder (including major depression, bipolar disorder or schizophrenia)   * ◉ Not selected ○ Yes ○ No ❓

5. An abnormal or reactive HIV blood test   * ◉ Not selected ○ Yes ○ No ❓

6. An abnormal or reactive Hepatitis B or hepatitis C blood test?   * ◉ Not selected ○ Yes ○ No ❓

7. Cancer or Malignancy in the last 5 years   * ◉ Not selected ○ Yes ○ No ❓

8. Diabetes   * ◉ Not selected ○ Yes ○ No ❓

9. Heart condition including coronary disease, hypertension, valve or congenital disease   * ◉ Not selected ○ Yes ○ No ❓

10. Blood condition (including thalassemia)   * ◉ Not selected

11. Kidney or Bladder Disease   * ◉ Not selected

12. An ongoing physical or intellectual disability affecting your current or future ability to function independently or the able to work full-time (including autism or developmental delay)

13. An addiction to drugs or alcohol

14. Are you taking any prescribed pills or medication (excluding oral contraceptives, over-natural supplements)? Please list

General Supporting Comments

Answer 'No' to all   **Print medical history**

Clinic records the client's medical history (if not pre-recorded online by client – Australian cases only).

Client declaration

☐ * The client has provided true and correct medical history information.
View client declaration
Name of parent/guardian   * required
Relationship to the client   * Select an Option ▾

Clinic records the **Client Declaration** (if not pre-recorded online by client – Australian cases only)

Doctor declaration

☐ * I have discussed the client's medical history with the client.
View doctor declaration

The panel physician records the declaration that they have discussed the client's medical history with the client.

Note: Medical history questions are aligned for DIBP, IRCC and INZ cases.

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501 Medical Examination: Basic Questions

501 Medical Examination: Basic questions

Exam date: 02 Aug 2016

Note: Basic questions are aligned for DIBP, IRCC and INZ cases.

Chaperone
Chaperone present? *⦿ Not selected ○ Yes ○ No - not required ○ No - offer declined

Interpreter
Interpreter present? *⦿ Not selected ○ Yes ○ No - not required

Different basic questions will appear for infants of certain age group.

Height & Weight
Height
in Centimeters *[   ]

Weight
in Kilograms *[   ]

Height & Weight
Height
in Centimeters *[   ]

Height percentile *⦿ Not selected ○ 3rd percentile or below ○ Above 3rd percentile

Weight
in Kilograms *[   ]

Weight percentile *⦿ Not selected ○ 3rd percentile or below ○ Above 3rd percentile

Head circumference
Head circumference
in Centimeters *[   ]

Head circumference percentile *⦿ Not selected ○ 3rd percentile or below ○ Above 3rd percentile

Eyes
Visual acuity with or without correction *⦿ Not selected ○ Child's vision - appears normal ○ Child's vision - appears abnormal

Blood pressure
Initial blood pressure
Systolic *[   ]

Diastolic *[   ]

Eyes
Visual acuity with or without correction *⦿ Not selected ○ At least one eye is 6/6, 6/9, 6/12 or 6/18 ○ Both eyes are 6/24 or worse

Urinalysis exam
Exam date *02 Aug 2016

Type of test *Select an Option ▾

Note: Repeat blood pressure and Repeat urinalysis fields will appear for certain results of the initial Blood pressure and Urinalysis exam.

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501 Medical Examination: Detailed Questions

Note: User with Doctor role (approved by DIBP/IRCC and or INZ) only can record detail questions.

501 Medical Examination: Prepare for Grading

Note: The Prepare for grading will automatically add any required mandatory additional examinations to the health case. Any such examination(s) must be completed and submitted before you can grade and submit 501 examination.

501 Medical Examination: Grading and Examiner Declaration

Health Case: U000021116

POTTER, Harry
MALE, 02 Jan 2016

- ⊙ Pre exam ✓
- Health case details ✓
- Manage Photo ✓
- Confirm identity ✓
- ⊙ All Exams
- All exams summary
- ⊙ Current exams
- ❱ 501 Medical Examination ⏱

501 Medical Examination: Grading & Examiner Declaration

Provide Grading ❓

Please consider the information you have recorded in eMedical regarding this client and revise grading as appropriate. Supporting comments are mandatory if you decide to provide a B grading.

- ⦿ A - No significant history or abnormal findings present.
- ○ B - Significant history or abnormal findings present.

If you wish to update the examination answers then press the 'Edit exam' button.

[Edit exam]

Examiner declaration ❓

☑ * I declare that this health examination report is a true and correct record of my findings.
Completed by Dr Flynn CHUN
Date of declaration 02 Aug 2016

[Back] [Close] [Save]   [Submit Exam]

Note: Examiner will not be able to grade if any other dependant examination(s) such as blood tests or chest x-ray have not yet been completed and submitted.
For certain results the 501 Medical examination will be auto-B graded and that grading can not be changed.

Additional Exams

Note: If your clinic offers the service required to record and complete the test, eMedical will automatically refer the exam to your clinic (unless you are processing a returned case). If not, you will need to refer to an external service provider/clinic before you can record the results for that exam.

Additional Examination: Recording Results

704 Serum Creatinine: Record results

Confirm identity

Was the client's identity confirmed?   * ◉ Not selected ○ Yes ○ No

> Identity confirmation is mandatory for each exam and must be recorded.

Record results

Exam date	* 02 Aug 2016 📅 ❓
Exam description	Please provide serum creatinine results.
Exam results	* ◉ Not selected ○ Normal ○ Abnormal

Attachments

[Link to existing]

> You will need to attach the test result report the exam.

[Add New] ❓

No documents have been attached

Delete	Document Type	Details	Attachment type	Sending method	File name	Edit

General Supporting Comments

[Back] [Close] [Save]   [Next]

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Attaching Examination Report

Note: You need to specify what type of document you are attaching. The list will provide options according to the exam.

Structured Forms – 900 Series Exams

903 Assessment of Activities of Daily Living: Record results

Confirm identity
Was the client's identity confirmed?   * ⦿ Not selected ○ Yes ○ No

Record results

Exam date   * 02 Aug 2016 📅 ❓

Exam description   Activities of Daily Living (ADL) assessment required.

1. Can the client perform the following without help
1.1 Feed/drink   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
1.2 Dress upper body   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
1.3 Dress lower body   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
1.4 Puts on brace/prosthesis   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
                                      ○ Not applicable
1.5 Wash/bathe   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
1.6 Perineum (at toilet)   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent

2. Please confirm client 's level of sphincter's control
2.1 Bladder control   * ⦿ Not selected ○ Complete ○ Control with urgency ○ Some help required ○ Frequent accidents
2.2 Bowel control   * ⦿ Not selected ○ Complete ○ Control with urgency ○ Some help required ○ Frequent accidents
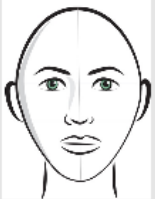
3. Can the client perform the following without help
3.1 Transfer bed   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.2 Transfer chair/wheelchair   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.3 Transfer toilet   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.4 Transfer bath/shower   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.5 Transfer car   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.6 Walk 50 metres - level   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.7 Stairs, up/down one floor   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent
3.8 Walk outdoors - 50 metres   * ⦿ Not selected ○ Yes, with ease ○ Yes, with difficulty ○ No, some help required ○ No, totally dependent

Note: The 900 series exams are structured forms that can be filled out in eMedical and must be submitted by a panel physician. Above example is of the 903 Activities of Daily Living.

Did I Miss to Record any Results?

When you prepare a case for grading eMedical will tell you if you have forgotten to complete a step in the examination.

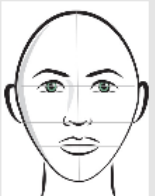# Adding Additional Examination(s)

Note: Clinic can manually add exams on a health case according to panel physician instructions. The exams available for manual addition will vary for DIBP, IRCC and INZ.

Your Case has been Submitted

Support Material for 501 Medical Examination

- Review the 501 Medical Exam screencast
- Refer to Quick Reference Guide:
  - eMed 501Medical Exam
- Refer to tip sheets:
  - eMedical Instructions – Auto Exam _Auto B grading (DIBP)
  - eMedical Instructions – Auto Exam _Auto B grading (IRCC)
  - eMedical Instructions – Auto Exam _Auto B grading (INZ)
- Refer to user guides:
  - Module 9 Exams

eMedical Support

This page contains the most current eMedical training materials both in English and French, including user guides, screencasts, and tip sheets.

Contact Us

Main Differences for DIBP Cases

- No UP Front Medical (UFM) case can be created
- Acceptable documentation for identity are different
- Client declaration is not mandatory to be uploaded
- Additional Visa questions must be recorded
- Clients can have their medical history recorded prior to their appointment
- Pregnant applicants are required to answer an additional question regarding giving birth in Australia in medical history and 502 Chest X-Ray examination
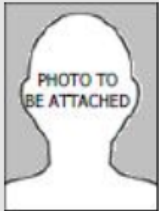
Main Differences for IRCC Cases

- French language version available
- Can do Up Front Medical (UFM)
- Client's declaration must be signed and uploaded
- Client's preferred language must be recorded
- Acceptable documentation for identity are different
- Special findings for 502 Chest X-Ray examination

French Version of eMedical

Dossier de santé: U000015744

KATTOUAH, Lynn
FEMALE, 11 Nov 2013

- ◉ **Examen préliminaire** ⊖
  - Détails du dossier de santé ✓
  - Gérer la photo ○
  - Confirmer l'identité ✓
- ◉ **Tous les examens**
  - Sommaire de tous les examens
  - ◉ Examens actuels
    - ❯ 501 Examen médical ⊖
    - ❯ 901 Mini-examen de l'état mental ⊖

Statut du dossier de santé

COMPLET	Examen préliminaire
ACTUEL	**Examen en cours**
SUIVANT	Soumettre
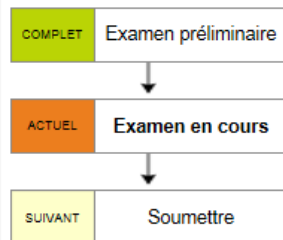
Examen préliminaire: Détails du dossier de santé

Renseignements personnels sur le client

Nom de famille	KATTOUAH
Prénom(s)	Lynn
Sexe	FEMME
Date de naissance	11 nov. 2013
Pays de naissance	JORDANIE

Renseignements sur l'identité du client

Pièce d'identité présentée	Passeport original
Numéro de la pièce d'identité	78956
Pays émetteur	JORDANIE
Date de délivrance	01 janv. 2014
Date d'expiration	01 janv. 2021
Source	Clinique

Renseignements sur le visa du client

EMR	Non-EFE
Type d'examen médical en début de processus	Visiteur

Déclaration du client

☑

* Je déclare avoir fourni au client (ou à son parent/tuteur lorsque cela est spécifié) le formulaire intitulé « Consentement et déclaration du client relatifs à lexamen médical aux fins de limmigration, enregistrés dans eMédical – CIC ». Il a lu cette information. Je confirme quil a indiqué quil en comprend le contenu et a donné son accord.

Changer la valeur ou la sélection de cette composante fera en sorte que tous vos changements seront sauvegardés immédiatement.

Dr Flynn CHUN
06 nov. 2014

Nom du parent/tuteur	* aa
Lien avec le client	* Père (y compris par alliance) ▾

Afficher la déclaration du client

Langue préférée

Langue préférée   * ◉ Anglais ○ Français

Canaux de contact

Aucune donnée

Supprimer	Canal de contact	Coordonnées du contact	Principal	Commentaires	Éditer

Main Differences for INZ Cases

- Only Up Front Medicals (UFM)
- A required 'Certificate' to be selected when creating a UFM
- Required examination(s) in eMedical will depend on the selected 'Certificate'
- Client declarations must be signed and uploaded
- Client's preference to receive an email notification on completion of their health examination in eMedical must be recorded
- Required identity documentation is different